Washington State Library Library Development Program Services to Libraries 2010

October 1, 2009 – September 30, 2010



The Washington State Library (WSL) is the only agency in Washington that is specifically designated by law to assist libraries and to ensure that residents of the entire state have access to library and information services. State Library staff members work in partnership with statewide advisory committees to plan and implement programs, and to provide training, grants, and consulting services aimed at the development, improvement, and enhancement of all public and non-profit libraries in the state.

Statewide: Direct Services to Local Libraries

Libraries statewide have received \$1,062,828 as a result of Washington State Library grant awards and program subsidies during the past year. In addition, approximately \$2,500,000 was used to support statewide projects and activities benefiting all types of libraries.

<u>The Washington State Library Awarded Grants to Individual Libraries or Library</u> <u>Systems (\$705,976)</u>

Continuing Education (CE) Grants (\$27,747)

CE grants allow library staff to obtain training so that they can more effectively serve library customers and the people of the state.

IT Continuing Education (IT CE) Grants (\$6,231)

IT CE training grants help individuals supporting a library's computer hardware, software and networks keep up with current technology

Laptop Lab Grants (Equipment valued at approximately \$60,000)

Laptop Lab grants provide library systems that have multiple branches flexibility in arranging training for staff and library patrons. The laptop labs are easily transported between branches reducing the overall investment in computer hardware and software. The laptop labs allow training when and where it is needed.

Renew Washington Grants (\$334,930)

Renew Washington grants provide support for libraries in addressing people's needs for access to employment-related information, resources, and services during this time of economic downturn.

Supporting Student Success Grants (\$226,812)

Supporting Student Success grants support collaborative partnerships between the State's public libraries and school libraries. These grants are designed to improve students' information and research skills. They focus on the students' ability to effectively complete Social Studies Classroom Based Assessment (CBA) requirements.

Washington Rural Heritage Grants and Technical Assistance (\$50,256)

Washington Rural Heritage grants and technical assistance help small and rural public libraries create online digital collections documenting their community's history. Participating libraries develop long-term sustainable digitization programs through ongoing training and support from the State Library. Collaborative partnerships with neighboring cultural institutions are encouraged.

<u>The Washington State Library Subsidized Local Libraries (subsidy is matched by the local library) (\$356,852)</u>

Ask-WA (\$60,716)

This program is a statewide virtual reference cooperative that provides online reference services to library patrons through chat, email, and instant messaging (IM) technologies. This statewide network is tied in to a global network through QuestionPoint, providing access to 24/7 online reference services for every participating library. Subsidies cover the cost of providing this service.

Downloadable Audiobooks (\$109,189)

Library users throughout Washington State can download audiobooks through their participating local library. The Washington State Library portal includes helpful resources and documentation, promotional materials for libraries, and more.

Statewide Database Licensing (SDL) (\$178,601)

This program provides the ProQuest and eLibrary online database collections to public and nonprofit K–12 school, public, academic, and special libraries in Washington. Through SDL and their local library, Washington residents have online access to the information contained in more than 3,300 full-text journals and to other sources, including CultureGrams, seven Washington and five national newspapers.

Wayfinder Statewide Catalog (\$8,346)

The Wayfinder catalog provides a single search for locating materials within the collections of over 250 Washington public, academic, government, law, medical, corporate, special and tribal libraries. Combined, these libraries hold over 17.8 million items in all formats.

The Washington State Library Provided Training to Local Library Staff

Two thousand, two hundred forty-four (2,244) individuals received training on subjects including: serving diverse populations and underserved customers; database searching; computer and network maintenance; as well as technology and virtual reference services. Training was delivered in-person and online.

Library systems may span more than one legislative district. The amount listed reflects the total benefit received by the library system regardless of legislative district.

Return on Investment in the Washington State Library in 2010

- For every \$1.00 of Washington State Library funding required for Maintenance of Effort, Washington State receives approximately \$1.94 of federal LSTA funding in return. In 2010, the Washington State Library received <u>\$3,582,706</u> from the Institute of Museum and Library Services to invest in Washington libraries of all types.
- The Washington State Library partnered with NoaNet, a public utility district nonprofit in Washington State, in two successful US Department of Commerce Broadband grants. As a result <u>\$138,800,000 was awarded</u> to NoaNet to enhance broadband capabilities in many parts of the State. Up to 101 library buildings will receive enhanced broadband to serve their communities as part of the partnership with the Washington State Library.
- The Washington State Library was <u>awarded \$1,500,000</u> by the Bill and Melinda Gates Foundation to use toward public library match requirements in the Department of Commerce Broadband grants.
- The Washington State Library was <u>awarded \$515,867</u> by the Bill and Melinda Gates Foundation to further the reach of our Renew Washington grant program. As a result, 7 additional public libraries were awarded funding through this Washington State Library program to provide access to enhanced employment-related information, resources, and services for their communities.
- The Washington State Library was <u>awarded \$284,000</u> for the National Digital Newspaper project from the National Endowment for the Humanities. This project will digitize 100,000 pages of microfilmed Washington newspapers from 1870 to 1922 and make them available online to the residents of Washington State.

Recognition and Honors for Washington State Library Programs

• The Washington Talking Book & Braille Library was selected by the federal National Library Service for the Blind and Physically Handicapped (NLS) as the <u>Network Library of the Year for 2009</u>. This award commends a regional library for excellence, innovation, and special achievement in providing library service to citizens who are unable to use standard print materials because of visual or physical impairment.

Selected 2010 Statewide Projects, Programs, and Services

- To benefit Washington State citizens in these economic hard times, Washington State Library staff:
 - Launched a <u>Renew Washington</u> grant cycle that helped libraries address the needs of people in their communities providing access to employment-related information, resources, and services.
 - Constructed a nationally recognized <u>Hard Times Resource Guide</u> web portal to connect citizens to resources in the areas of employment and job seeking, housing and homelessness, finances, health and sustenance.
- The Washington State Library served the needs of traditionally unserved individuals:
 - The <u>Washington Talking Book and Braille Library</u> provided statewide library services to those who are sight-impaired or who have difficulty using print materials.
 - <u>Branch libraries</u> of the Washington State Library provided service to individuals in state correctional and mental health facilities.

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