

Washington State Library
Library Development Program
Services to Libraries 2003

FFY2003 October 1, 2002 – September 30, 2003



The Washington State Library (WSL) is the only agency in Washington that is specifically designated to assist libraries and to ensure that residents of the entire state have access to library and information services. State Library staff members work in partnership with statewide advisory committees to plan and implement programs, provide training, grants, and consulting services aimed at the development, improvement, and enhancement of all public and non-profit libraries in the state.

Legislative District #3: Direct Services to Local Libraries

Libraries in this district include school libraries and:

- Eastern Washington State Historical Society
- Empire Health Services Library
- Gonzaga University Library and Law Library
- Spokane Community College
- Spokane County Law Library
- Spokane Public Library – Eastside, Headquarters, Hillyard

Libraries in this district have received \$32,675 as a result of Washington State Library services and programs during the past year:

Online Periodical Databases Access Subsidies (subsidy is matched by the local library) (\$15,179)

- \$554 – Empire Health Services
- \$2,730 – Gonzaga University Library
- \$4,175 – Spokane Community College
- \$7,720 – Spokane Public Library*
- Non-profit schools also received subsidies through the Washington State Library

Federal Telecommunications and Internet Discounts (E-rate) Savings (\$17,496)

- \$17,496 – Spokane Public Library*

Training Provided by or Coordinated by the Washington State Library

- 22 individuals were trained in information literacy, effective reference services, electronic and virtual reference services, technology, customer service, cultural diversity, and effective trusteeship

**Dollar amounts reflect overall system subsidy or discounts*

2003 Federal Grant-Supported Statewide Projects, Programs, and Services

- Consulting services to Washington libraries
- Training for Washington library employees
- Helping Washington libraries to offer electronic library services
- Enhancing the public's ability to effectively locate, use, and evaluate information
- Providing library services to the blind and institutionalized
- Facilitating group purchase access to online databases
- Subsidizing all types of libraries in acquiring access to an online database
- Awarding diversity, Virtual Reference Service and Early Learning grants
- Providing training and materials for community partnerships for at risk children
- Services to institutions
- Supporting state participation in the Collaborative Summer Library Program.
- Distributing early learning video collections in English and Spanish to libraries and county health departments
- Offering training opportunities for the community partners of grant recipient libraries

General Consulting

Washington State Library (WSL) staff provides in-depth research and advice for libraries and government in areas such as: legal and governance issues, development of policies and services, relationships between boards and government officials, board responsibilities and interrelationships, setting up library districts, and other service issues. WSL employees develop, conduct, and facilitate continuing education retreats for library staff and boards of trustees.

Information Technology (IT) Consulting

WSL provides specialized IT consulting services for libraries throughout the state. Areas of expertise include network infrastructure, computing hardware and software, and the federal E-rate program qualifying libraries for telecommunications discounts. The federal grants program awards funds to libraries to establish innovative programs and services. The Library's IT consultants have taken a leadership role in connecting public libraries to the statewide K-20 network, a high-speed data and video network serving educational institutions throughout the state. WSL is also working with the Bill and Melinda Gates Foundation to bring computer hardware, software, and training to many Washington public libraries.

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