



## Library Development Program Services to Libraries 2002

The Washington State Library (WSL) is the only agency in Washington that is specifically designated to assist libraries and to ensure that residents of the entire state have access to library and information services. State Library staff members work in partnership with statewide advisory committees to plan and implement programs, provide training, grants, and consulting services aimed at the development, improvement, and enhancement of all public and non-profit libraries in the state.

### ***Legislative District #3: Direct Services to Local Libraries***

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#### **Libraries in this district include school libraries and:**

- Eastern Washington State Historical
- Empire Health Services Library
- Gonzaga University Library and Law Library
- Spokane Community College
- Spokane County Law Library
- Spokane Public Library – Eastside, Hillyard, Headquarters

#### **Libraries in this district have received \$133,004 as a result of Washington State Library services and programs during the past year:**

##### Grants to Individual Libraries or Library Systems (\$95,398)

- \$95,398 in Virtual Reference Service, Early Learning, and Cultural Diversity – Spokane Public Library

##### Online Periodical Databases Access Subsidies (subsidy is matched by the local library) (\$15,179)

- \$554 – Empire Health Services
- \$2,730 – Gonzaga University Library
- \$7,720 – Spokane Public Library \*
- Non-profit schools also received subsidies through their local Educational Service District

##### Federal Telecommunications and Internet Discounts (E-rate) Savings (\$22,427)

- \$22,427 – Spokane Public Library \*

##### Training Provided by or Coordinated by the Washington State Library

- 60 individuals were trained in information literacy, effective reference services, electronic and virtual reference services, technology, customer service, cultural diversity, and effective trusteeship.

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## **2002 Federal Grant-Supported Statewide Projects, Programs, and Services**

- Consulting services to Washington libraries
- Training for Washington library employees
- Helping Washington libraries to offer electronic library services
- Educating the public's ability to locate, use, and evaluate information
- Providing library services to the blind and institutionalized
- Subsidizing all types of libraries in acquiring access to an online database
- Awarding connectivity and technology enhancement grants
- Providing training and materials for community partnerships for at risk children
- Services to institutions
- Facilitating group purchase access to online databases

### **General Consulting**

WSL staff provides in-depth research and advice for libraries and government in areas such as: legal and governance issues, development of policies and services, relationships between boards and government officials, board responsibilities and interrelationships, setting up library districts, and other service issues. WSL employees develop, conduct, and facilitate continuing education retreats for library staff and boards of trustees.

### **Information Technology (IT) Consulting**

WSL provides specialized IT consulting services for libraries throughout the state. Areas of expertise include network infrastructure, computing hardware and software, and the federal E-rate/CIPA program qualifying libraries for both E-rate discounts and LSTA grants. The Library's IT consultants have taken a leadership role in connecting public libraries to the statewide K-20 network, a high-speed data and video network serving educational institutions throughout the state. WSL is also working with the Bill and Melinda Gates Foundation to bring computer hardware, software, and training to many Washington public libraries.

### **Interlibrary Loan**

The Washington State Library provides books, microfilm, and photocopies of journal articles to Washington libraries.

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