

2020 Annual Library Service Measures

Table 14

Public Libraries	Annual Public Service Hours	Annual Library Visits			
		Total	Reporting Method	Per Capita	Per Service Hours
Over 250,000					
Fort Vancouver Regional Library District	7,786	391,409	Annual Count	0.76	50.27
King County Library System	30,540	1,815,766	Annual Count	1.19	59.46
Kitsap Regional Library	4,178	220,245	Annual Count	0.81	52.72
Mid-Columbia Libraries	7,896	231,135	Annual Count	0.89	29.27
North Central Regional Library	16,318	248,856	Annual Count	0.91	15.25
Pierce County Library System	10,240	594,400	Annual Count	0.95	58.05
Seattle Public Library	13,771	981,000	Annual Count	1.29	71.24
Sno-Isle Libraries	12,159	1,679,418	Annual Count	2.14	138.12
Spokane County Library District	5,966	349,879	Annual Count	1.22	58.65
Timberland Regional Library	11,231	-		-	-
Subtotal	120,085	6,512,108	n/a	1.12	54.23
100,001 - 250,000					
Everett Public Library	1,140	34,260	Annual Count	0.30	30.05
Spokane Public Library	5,868	173,617	Annual Count	0.78	29.59
Tacoma Public Library	3,140	99,925	Annual Count	0.47	31.82
Whatcom County Library System	5,831	162,210	Annual Count	1.19	27.82
Yakima Valley Libraries	8,031	137,564	Annual Count	0.56	17.13
Subtotal	24,010	607,576	n/a	.65	25.31
25,001 - 100,000					
Bellingham Public Library	1,196	154,212	Annual Count	1.68	128.94
Camas Public Library	605	34,086	Annual Count	1.36	56.34
Central Skagit Library District	580	11,239	Annual Count	0.40	19.38
Longview Public Library	550	35,562	Annual Count	0.65	64.66
Mount Vernon City Library	608	25,051	Annual Count	0.69	41.20
North Olympic Library System	2,030	140,028	Annual Count	1.82	68.98
Pullman (Neill) Public Library	522	55,432	Annual Count	1.59	106.19
Puyallup Public Library	561	31,138	Annual Count	0.73	55.50
Richland Public Library	758	59,243	Annual Count	1.01	78.16
Stevens County Rural Library District	2,541	71,830	Annual Estimate Based on Typical Week(s)	1.56	28.27
Walla Walla County Rural Library District	1,540	11,461	Annual Count	0.43	7.44
Walla Walla Public Library	514	33,974	Annual Count	0.99	66.10
Subtotal	12,005	663,256	n/a	1.19	55.25
5,001 - 25,000					
Anacortes Public Library	550	44,608	Annual Count	2.50	81.11
Asotin County Library	1,220	5,608	Annual Count	0.25	4.60
Burlington Public Library	527	30,784	Annual Count	3.32	58.41
Ellensburg Public Library	1,650	49,124	Annual Count	2.38	29.77
Grandview Library	406	1,926	Annual Count	0.17	4.74
Jefferson County Rural Library District	2,213	45,147	Annual Count	2.00	20.40
Kelso Public Library	1,560	16,500	Annual Estimate Based on Typical Week(s)	1.34	10.58
La Conner Regional Library	414	5,250	Annual Estimate Based on Typical Week(s)	1.01	12.68
Liberty Lake Municipal Library	385	23,948	Annual Count	2.08	62.20
Ocean Shores Public Library	314	16,044	Annual Count	2.40	51.10
Orcas Island Library District	691	30,003	Annual Count	5.25	43.42
Pend Oreille County Library District	5,517	21,555	Annual Count	1.56	3.91
Port Townsend Public Library	604	46,452	Annual Estimate Based on Typical Week(s)	4.81	76.91
San Juan Island Library District	569	24,663	Annual Count	2.96	43.34
Upper Skagit Library District	430	3,890	Annual Count	0.74	9.05
Whitman County Library	4,917	-		-	-
Subtotal	21,967	365,502	n/a	1.84	16.64

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		Total	Reporting Method	Per Capita	Per Service Hours
5,000 & under w/ certified librarian					
Cathlamet Public Library	489	2,026	Annual Count	3.90	4.14
Columbia County Rural Library District	542	11,500	Annual Count	2.84	21.22
Lopez Island Library District	483	8,711	Annual Count	3.33	18.04
Ritzville (East Adams) Library	539	1,057	Annual Estimate Based on Typical Week(s)	0.32	1.96
Subtotal	2,053	23,294	n/a	2.23	11.35
5,000 & under w/o certified librarian					
Castle Rock Public Library	-	-		-	-
Cle Elum (Carpenter Memorial) Library	411	4,602	Annual Count	2.31	11.20
Davenport Public Library	688	685	Annual Estimate Based on Typical Week(s)	0.39	1.00
Harrington Public Library	-	-		-	-
Kalama Public Library	265	2,299	Annual Count	0.77	8.68
Kittitas (Gilmour Memorial) Library	735	1,009	Annual Count	0.66	1.37
Odessa Public Library	500	1,100	Annual Count	1.22	2.20
Pomeroy (Denny Ashby) Library	588	1,610	Annual Count	0.72	2.74
Reardan Memorial Library	390	1,073	Annual Count	1.85	2.75
Roslyn Public Library	400	3,383	Annual Estimate Based on Typical Week(s)	3.76	8.46
Sprague Public Library	1,632	-	Annual Estimate Based on Typical Week(s)	-	-
Waitsburg (Weller) Public Library	-	-		-	-
Wilbur (Hesseltine) Public Library	390	678	Annual Count	0.76	1.74
Subtotal	5,999	16,439	n/a	.91	2.74
GRAND TOTAL	186,119	8,188,175	n/a	1.09	43.99

2020 Annual Library Service Measures

Table 14 (continued)

Public Libraries	Annual Reference Transactions					Per Capita	24/7 Service
	(Traditional) Non-Virtual	Virtual	Total	Reporting Method			
Over 250,000							
Fort Vancouver Regional Library District	27,923	10,671	38,594	Annual Estimate Based on Typical Week(s)	0.07	No	
King County Library System	28,120	24,708	52,828	Annual Count	0.03	Yes	
Kitsap Regional Library	-	5,083	5,083	Annual Count	0.02	No	
Mid-Columbia Libraries	0	4,006	4,006	Annual Count	0.02	No	
North Central Regional Library	-	2,279	2,279	Annual Count	0.01	No	
Pierce County Library System	-	-	7,481	Annual Count	0.01	No	
Seattle Public Library	98,558	38,090	136,648	Annual Count	0.18	Yes	
Sno-Isle Libraries	39,891	5,620	45,511	Annual Count	0.06	No	
Spokane County Library District	-	-	-	-	-	No	
Timberland Regional Library	-	16,869	16,869	Annual Estimate Based on Typical Week(s)	0.03	No	
Subtotal	194,492	107,326	309,299	n/a	.05	2	
100,001 - 250,000							
Everett Public Library	19,617	-	19,617	Annual Estimate Based on Typical Week(s)	0.17	No	
Spokane Public Library	-	-	-	-	-	No	
Tacoma Public Library	15,043	804	15,847	Annual Count	0.07	No	
Whatcom County Library System	4,167	2,270	6,437	Annual Estimate Based on Typical Week(s)	0.05	Yes	
Yakima Valley Libraries	0	1,473	1,473	Annual Count	0.01	No	
Subtotal	38,827	4,547	43,374	n/a	.05	1	
25,001 - 100,000							
Bellingham Public Library	-	-	-	-	-	Yes	
Camas Public Library	3,525	602	4,127	Annual Estimate Based on Typical Week(s)	0.16	No	
Central Skagit Library District	1,031	883	1,914	Annual Estimate Based on Typical Week(s)	0.07	No	
Longview Public Library	25,000	600	25,600	Annual Estimate Based on Typical Week(s)	0.47	No	
Mount Vernon City Library	-	-	-	-	-	No	
North Olympic Library System	-	-	14,810	Annual Estimate Based on Typical Week(s)	0.19	No	
Pullman (Neill) Public Library	2,314	251	2,565	Annual Estimate Based on Typical Week(s)	0.07	No	
Puyallup Public Library	14,670	1,687	16,357	Annual Count	0.38	No	
Richland Public Library	5,076	645	5,721	Annual Count	0.10	No	
Stevens County Rural Library District	17,665	0	17,665	Annual Estimate Based on Typical Week(s)	0.38	No	
Walla Walla County Rural Library District	2,798	3,033	5,831	Annual Count	0.22	No	
Walla Walla Public Library	3,817	0	3,817	Annual Estimate Based on Typical Week(s)	0.11	No	
Subtotal	75,896	7,701	98,407	n/a	.18	1	
5,001 - 25,000							
Anacortes Public Library	-	-	-	-	-	No	
Asotin County Library	-	151	151	Annual Count	0.01	Yes	
Burlington Public Library	-	-	-	-	-	Yes	
Ellensburg Public Library	3,404	192	3,596	Annual Count	0.17	No	
Grandview Library	638	-	638	Annual Count	0.06	No	
Jefferson County Rural Library District	-	-	16,739	Annual Count	0.74	No	
Kelso Public Library	4,000	500	4,500	Annual Estimate Based on Typical Week(s)	0.36	No	
La Conner Regional Library	1,020	-	1,020	Annual Estimate Based on Typical Week(s)	0.20	No	
Liberty Lake Municipal Library	2,100	0	2,100	Annual Estimate Based on Typical Week(s)	0.18	No	
Ocean Shores Public Library	-	-	-	-	-	No	
Orcas Island Library District	4,064	1,248	5,312	Annual Estimate Based on Typical Week(s)	0.93	No	
Pend Oreille County Library District	380	-	380	Annual Count	0.03	No	
Port Townsend Public Library	6,710	720	7,430	Annual Estimate Based on Typical Week(s)	0.77	No	
San Juan Island Library District	-	-	-	-	-	No	
Upper Skagit Library District	-	-	-	-	-	No	
Whitman County Library	4,924	936	5,860	Annual Estimate Based on Typical Week(s)	0.37	No	
Subtotal	27,240	3,747	47,726	n/a	.24	2	

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Table 14 (continued)

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	(Traditional) Non-Virtual	Virtual	Total	Reporting Method	Per Capita	24/7 Service
5,000 & under w/ certified librarian						
Cathlamet Public Library	45	20	65	Annual Estimate Based on Typical Week(s)	0.13	No
Columbia County Rural Library District	800	300	1,100	Annual Count	0.27	No
Lopez Island Library District	20	35	55	Annual Count	0.02	No
Ritzville (East Adams) Library	97	8	105	Annual Estimate Based on Typical Week(s)	0.03	No
Subtotal	962	363	1,325	n/a	.13	0
5,000 & under w/o certified librarian						
Castle Rock Public Library	-	-	-		-	No
Cle Elum (Carpenter Memorial) Library	5	9	14	Annual Count	0.01	No
Davenport Public Library	-	-	-		-	No
Harrington Public Library	-	-	-		-	No
Kalama Public Library	-	0	-		0.00	No
Kittitas (Gilmour Memorial) Library	-	0	-		0.00	No
Odessa Public Library	0	0	-		0.00	No
Pomeroy (Denny Ashby) Library	131	-	131	Annual Count	0.06	Yes
Reardan Memorial Library	16	0	16	Annual Count	0.03	No
Roslyn Public Library	4	0	4	Annual Estimate Based on Typical Week(s)	0.00	No
Sprague Public Library	0	0	-	Annual Count	0.00	No
Waitsburg (Weller) Public Library	-	-	-		-	No
Wilbur (Hesseltine) Public Library	32	0	32	Annual Count	0.04	No
Subtotal	188	9	197	n/a	.01	1
GRAND TOTAL	337,605	123,693	500,328	n/a	.07	7