

## 2004 Electronic Service Measures

Table 17

| Public Libraries                         | OPAC              |                  |                  | Annual Electronic Resource Users | Commercial Database Searches | % of Time Public Access Workstations In Use |
|--|-------------------|------------------|------------------|----------------------------------|------------------------------|---|
|  | Log-ins           | Holds            | Renewals         |                                  |                              |   |
| <b>Over 250,000</b>                      |                   |                  |                  |                                  |                              |   |
| Fort Vancouver Regional Library District | 363,446           | 255,100          | 56,800           | -                                | 708,790                      | 65%   |
| King County Library System               | 25,000,000        | 3,936,577        | 538,263          | -                                | 2,756,168                    | 100%  |
| Pierce County Library System             | 1,510,830         | 477,891          | -                | -                                | -                            | 100%  |
| Seattle Public Library                   | 6,531,044         | 1,512,587        | 743,768          | -                                | -                            | 100%  |
| Sno-Isle Libraries                       | -                 | 1,122,034        | 1,129,112        | -                                | 583,743                      | -   |
| Timberland Regional Library              | 942,069           | 1,379,689        | 528,956          | 1,277,628                        | -                            | 60%   |
| <b>Subtotal/Average</b>                  | <b>34,347,389</b> | <b>8,683,878</b> | <b>2,996,899</b> | <b>1,277,628</b>                 | <b>4,048,701</b>             | <b>85%</b>                                  |
| <b>100,001 - 250,000</b>                 |                   |                  |                  |                                  |                              |   |
| Kitsap Regional Library                  | 365,872           | 500,496          | 262,618          | -                                | 670,168                      | 100%  |
| Mid-Columbia Library District            | 39,820            | 50,095           | 102,116          | 175,760                          | 125,758                      | 82%   |
| North Central Regional Library           | 52,000            | 36,000           | 3,000            | -                                | 19,193                       | 80%   |
| Spokane County Library District          | -                 | 152,886          | 97,172           | 184,284                          | 140,556                      | 52%   |
| Spokane Public Library                   | -                 | -                | 62,660           | -                                | -                            | 90%   |
| Tacoma Public Library                    | 327,660           | 71,592           | 66,888           | 451,944                          | 83,151                       | -   |
| Whatcom County Library System            | -                 | -                | -                | -                                | 11,079                       | 33%   |
| Yakima Valley Regional Library           | -                 | 61,070           | -                | 114,656                          | -                            | -   |
| <b>Subtotal/Average</b>                  | <b>785,352</b>    | <b>872,139</b>   | <b>594,454</b>   | <b>926,644</b>                   | <b>1,049,905</b>             | <b>73%</b>                                  |
| <b>25,001 - 100,000</b>                  |                   |                  |                  |                                  |                              |   |
| Bellingham Public Library                | -                 | -                | -                | -                                | -                            | 99%   |
| Everett Public Library                   | -                 | -                | -                | -                                | 68,580                       | 90%   |
| Longview Public Library                  | 14,073            | 6,092            | -                | 18,565                           | -                            | 98%   |
| Mount Vernon City Library                | -                 | 4,217            | -                | 82,478                           | 31,068                       | 70%   |
| North Olympic Library System             | -                 | -                | -                | -                                | 32,221                       | 70%   |
| Pullman (Neill) Public Library           | 18,933            | 12,248           | 27,730           | 85,897                           | 16,643                       | 80%   |
| Puyallup Public Library                  | -                 | -                | -                | -                                | 22,488                       | 90%   |
| Renton Public Library                    | 20,418            | 9,497            | 11,440           | -                                | 5,115                        | -   |
| Richland Public Library                  | -                 | 19,852           | 16,407           | 15,075                           | 21,836                       | 60%   |
| Stevens County Rural Library District    | -                 | -                | -                | -                                | -                            | 65%   |
| Walla Walla Public Library               | -                 | -                | -                | -                                | -                            | 70%   |
| <b>Subtotal/Average</b>                  | <b>53,424</b>     | <b>51,906</b>    | <b>55,577</b>    | <b>202,015</b>                   | <b>197,951</b>               | <b>79%</b>                                  |
| <b>5,001 - 25,000</b>                    |                   |                  |                  |                                  |                              |   |
| Anacortes Public Library                 | 15,000            | 2,000            | 2,000            | 3,000                            | 500                          | 90%   |
| Asotin County Library                    | -                 | -                | -                | 96,510                           | 6,122                        | 97%   |
| Burlington Public Library                | -                 | 1,538            | 892              | 11,306                           | 2,273                        | 90%   |
| Camas Public Library                     | 21,071            | 18,195           | 9,439            | -                                | -                            | 45%   |
| Chewelah Public Library                  | -                 | -                | -                | -                                | -                            | 100%  |
| Ellensburg Public Library                | 130,520           | 2,190            | 9,000            | 33,041                           | 8,909                        | 75%   |
| Enumclaw Public Library                  | 2,935             | 993              | 3,421            | 17,039                           | 11,293                       | 76%   |
| Grandview (Bleyhl Community) Library     | -                 | -                | -                | 5,220                            | 3,528                        | 87%   |
| Jefferson County Rural Library District  | 19,068            | 31,323           | -                | -                                | 7,968                        | 100%  |
| Kelso Public Library                     | -                 | -                | -                | -                                | -                            | 41%   |
| Pend Oreille County Library District     | 9,532             | 5,664            | 11,302           | 19,317                           | 7,659                        | 88%   |
| Port Townsend Public Library             | 5,393             | 3,649            | 1,326            | 39,401                           | 8,499                        | 99%   |
| San Juan Island Library District         | 41,422            | 5,620            | 1,468            | -                                | 4,278                        | 85%   |
| Sedro-Woolley Public Library             | 5,315             | 664              | 1,744            | 6,987                            | 780                          | 87%   |
| Walla Walla County Library District      | -                 | -                | -                | -                                | -                            | 70%   |
| Whitman County Library                   | 6,086             | 5,270            | 3,100            | -                                | 14,824                       | -   |
| <b>Subtotal/Average</b>                  | <b>256,342</b>    | <b>77,106</b>    | <b>43,692</b>    | <b>231,821</b>                   | <b>76,633</b>                | <b>82%</b>                                  |

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|--|-------------------|------------------|------------------|----------------------------------|------------------------------|---|
|  | Log-ins           | Holds            | Renewals         |                                  |                              |   |
| <b>5,000 &amp; under w/ certified librarian</b>  |                   |                  |                  |                                  |                              |   |
| La Conner Regional Library                       | -                 | -                | -                | 5,153                            | -                            | 75%   |
| Liberty Lake Municipal Library                   | -                 | -                | -                | 1,900                            | -                            | 65%   |
| Lopez Island Library District                    | -                 | -                | -                | -                                | -                            | 72%   |
| Ocean Shores Public Library                      | -                 | -                | -                | 9,881                            | -                            | 90%   |
| Orcas Island Library District                    | 3,486             | 268              | -                | -                                | 15,436                       | 98%   |
| Upper Skagit Library District                    | -                 | -                | -                | 1,726                            | -                            | 90%   |
| <b>Subtotal/Average</b>                          | <b>3,486</b>      | <b>268</b>       | <b>-</b>         | <b>18,660</b>                    | <b>15,436</b>                | <b>82%</b>                                  |
| <b>5,000 &amp; under w/o certified librarian</b> |                   |                  |                  |                                  |                              |   |
| Castle Rock Public Library                       | -                 | -                | -                | 3,600                            | -                            | 90%   |
| Cathlamet (Blanche Bradley) Library              | -                 | -                | -                | 804                              | -                            | 100%  |
| Cle Elum (Carpenter Memorial) Library            | -                 | -                | -                | 8,681                            | -                            | 85%   |
| Concrete Public Library                          | -                 | -                | -                | -                                | -                            | -   |
| Davenport Public Library                         | -                 | -                | -                | -                                | -                            | -   |
| Dayton Memorial Library                          | -                 | -                | -                | -                                | -                            | 85%   |
| Harrington Public Library                        | -                 | -                | -                | -                                | -                            | -   |
| Kalama Public Library                            | -                 | -                | -                | 1,544                            | -                            | 35%   |
| Kettle Falls Public Library                      | -                 | -                | -                | 995                              | -                            | 80%   |
| Kittitas Public Library                          | -                 | -                | -                | -                                | -                            | -   |
| Odessa Public Library                            | -                 | -                | -                | 450                              | -                            | 15%   |
| Pomeroy (Denny Ashby) Library                    | -                 | -                | -                | 1,130                            | -                            | 90%   |
| Reardan Memorial Library                         | -                 | -                | -                | 130                              | -                            | 10%   |
| Ritzville Public Library                         | -                 | -                | -                | 3,196                            | -                            | 95%   |
| Roslyn Public Library                            | -                 | -                | -                | 2,041                            | -                            | -   |
| Roy City Library                                 | -                 | -                | -                | 352                              | -                            | 50%   |
| Sprague Public Library                           | -                 | -                | -                | -                                | -                            | 55%   |
| Waitsburg (Weller) Public Library                | -                 | -                | -                | 1,300                            | -                            | 80%   |
| Wilbur (Hesseltine) Public Library               | -                 | -                | -                | 208                              | -                            | 60%   |
| <b>Subtotal/Average</b>                          | <b>-</b>          | <b>-</b>         | <b>-</b>         | <b>24,431</b>                    | <b>-</b>                     | <b>66%</b>                                  |
| <b>GRAND TOTAL/Average</b>                       | <b>35,445,993</b> | <b>9,685,297</b> | <b>3,690,622</b> | <b>2,681,199</b>                 | <b>5,388,626</b>             | <b>77%</b>                                  |